



GVNW CONSULTING, INC.

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www.gvnw.com

June 25, 2015

REDACTED – FOR PUBLIC INSPECTION

VIA UPS and ECFS

Marlene H. Dortch, Secretary
Federal Communication Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, and requesting Confidential treatment for financial information pursuant to sections 0.457 and 0.459 of the Commission's rules. Before the Federal Communications Commission. Form 481 – Carrier Annual Reporting Data Collection, 2015. WC 14-58, 11-42

Dear Ms. Dortch:

On behalf of New Florence Telephone Company ("New Florence"), GVNW Consulting, Inc. hereby submits the attached redacted and confidential versions of its "FCC Form 481 – Carrier Annual Reporting Data Collection" information pursuant to sections 54.313 and 54.422 of the Commission's rules, as filed with the Universal Service Administrative Company. A copy is also being submitted to the Missouri Public Regulatory Commission.

New Florence requests confidential treatment under the Protective Order adopted in this proceeding for the section 54.313(f)(2) financial information included in this report on the grounds that it is competitively sensitive information that is secure from public access and this information should not be released publicly for inspection as it could be used to disadvantage or harm New Florence. In addition, New Florence is requesting confidential treatment pursuant to sections 0.457 and 0.459 of the Commission's rules for the Five-Year Build-Out Plan Progress Report and Map that is required by section 54.313(a)(1) to be attached to this report.

In accordance with the Protective Order, two redacted copies marked "REDACTED – FOR PUBLIC INSPECTION" and one non redacted confidential version marked "CONFIDENTIAL – NOT FOR PUBLIC INSPECTION" are being filed with the Commission. A redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please contact me at jushio@gvnw.com or 719-594-5814.

Sincerely,

/s/ Judi Ushio

Judi Ushio
Midwest Division Manager

cc: Mr. Charles Tyler, FCC Telecommunications Access Policy Division
(two copies, confidential)

REDACTED – FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT – LINE 112

ATTACHMENT REDACTED IN ITS ENTIRETY

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	421927
<015> Study Area Name	NEW FLORENCE TEL CO
<020> Program Year	2016
<030> Contact Name: Person USAC should contact with questions about this data	Bruce Steed
<035> Contact Telephone Number: Number of the person identified in data line <030>	2085482345 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	bruce@directcom.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
<100> Service Quality Improvement Reporting (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice) (attach descriptive document)	<input type="text" value="0"/>	<input type="text"/>
<310> Detail on Attempts (voice)	<input type="text"/>	<input type="text"/>
<320> Unfulfilled Service Requests (broadband) (attach descriptive document)	<input type="text" value="0"/>	<input type="text"/>
<330> Detail on Attempts (broadband)	<input type="text"/>	<input type="text"/>
<400> Number of Complaints per 1,000 customers (voice)	<input type="text" value="0.0"/>	<input type="text" value="0.0"/>
<410> Fixed	<input type="text" value="0.0"/>	<input type="text" value="0.0"/>
<420> Mobile	<input type="text" value="0.0"/>	<input type="text" value="0.0"/>
<430> Number of Complaints per 1,000 customers (broadband)	<input type="text" value="0.0"/>	<input type="text" value="0.0"/>
<440> Fixed	<input type="text" value="0.0"/>	<input type="text" value="0.0"/>
<450> Mobile	<input type="text" value="0.0"/>	<input type="text" value="0.0"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> (attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> (attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability Certification (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Certify whether terrestrial backhaul options exist (Yes <input checked="" type="radio"/> No <input type="radio"/> (if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110> (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	421927	
<015>	Study Area Name	NEW FLORENCE TEL CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com	
<110>	Has your company received its ETC certification from the FCC? If your answer to line <110> is yes, do you have an existing "5 year plan" filed with the FCC?	<div><div></div><div></div><div></div><div></div><div></div></div> <div>(yes / no) (yes / no)</div>	
<111>			
<112>	<p>If your answer to line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.</p> <p>Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.</p> <div><div></div><div>NF Maps.docx, 421927mo112.pdf</div></div>		
Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year			
<113>	Maps detailing progress towards meeting plan targets		<div>Yes</div>
<114>	Report how much universal service (USF) support was received		<div>Yes</div>
<115>	How much (USF) was used to improve service quality and how support was used to improve service		<div>Yes</div>
<116>	How much (USF) was used to improve service coverage and how support was used to improve service		<div>Yes</div>
<117>	How much (USF) was used to improve service capacity and how support was used to improve service		<div>Yes</div>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		<div>Not Applicable</div>

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FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

1/1/2015
14.0

	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge
<701>		
<702>		

[illegible]

[illegible]

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(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes

to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to

<921>	Needs assessment and deployment planning with a focus on Tribal
<922>	Feasibility and sustainability planning;
<923>	Marketing services in a culturally sensitive manner;
<924>	Compliance with Rights of way processes
<925>	Compliance with Land Use permitting requirements
<926>	Compliance with Facilities Siting rules
<927>	Compliance with Environmental Review processes
<928>	Compliance with Cultural Preservation review processes
<929>	Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not

(1100) No Terrestrial Backhaul Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	

Please confirm whether terrestrial backhaul options exist within the supported area

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps

(1200) Terms and Condition for Lifeline Customers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
Data Collection Form			
<010>	Study Area Code	421927	
<015>	Study Area Name	NEW FLORENCE TEL CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data		
<035>	Contact Telephone Number - Number of person identified in data line <030>		
<039>	Contact Email Address - Email Address of person identified in data line <030>		
		bruceedirectcom.com	
		421927mo1210.pdf	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
<1220>	Link to Public Website	HTTP	http://missouricom.com/
Name of Attached Document			
"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.427(a)(2) annual reporting for ETCs receiving low-income support carriers			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>	
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>	
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>	

(2000) Price Cap Carrier Additional Documentation		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>		July 2013
<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	208546345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	BRUCE@LITTECOM.COM

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2010>	Incremental Connect America Phase I reporting	
<2011a>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
	3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
<2011b	Attachment (47 CFR § 54.313(b)	

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband	
Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification	
<2018>	5th year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>		

Please check the box to confirm that the attached document(s), on line, contains the required information pursuant to § 54.312 (a)(2)(iii), as a recipient of CAF Phase II support shall provide the number addresses of community anchor institutions to which began providing access to broadband service preceding calendar

Interim Progress Community Anchor Institutions
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Name of Attached Document(s) Listing Required

(3000) Rate Of Return Carrier Additional Documentation Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
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<010>	Study Area Code	421927	
<015>	Study Area Name	NEW FLORENCE TEL CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@direct.com.com	

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s) on line 3012 contains the required information § 54.313(f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institutions to which it has access to broadband service in the preceding calendar year	<input type="checkbox"/>	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))		
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	<input checked="" type="radio"/>	Name of Attached Document Listing Required Information (Yes/No)
(3014)	If yes, does your company file the RUS annual report	<input checked="" type="radio"/>	(Yes/No)
Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2)			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Cash	<input type="checkbox"/>	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
(3018)	If the response is no on line 3014, Is your company audited?	<input checked="" type="radio"/>	Name of Attached Document Listing Required Information (Yes/No)
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	<input checked="" type="checkbox"/>	(Yes/No)
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash	<input checked="" type="checkbox"/>	
(3021)	Management letter and audit opinion issued by the independent certified public accountant that performed the company's	<input checked="" type="checkbox"/>	
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>	
(3023)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,	<input type="checkbox"/>	
(3024)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>	
(3025)	Underlying information subjected to an officer certification.	<input type="checkbox"/>	
(3026)	Document(s) for Balance Sheet, Income Statement and Statement of Cash	<input type="checkbox"/>	
	Attach the worksheet listing required information		

(3000) Rate Of Return Carrier Additional Documentation (Continued)		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@direct.com.com

- Financial Data Summary
- (3027) Revenue
 - (3028) Operating Expenses
 - (3029) Net Income
 - (3030) Telephone Plant In Service(TPIS)
 - (3031) Total Assets
 - (3032) Total Debt
 - (3033) Total Equity
 - (3034) Dividends

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	421927
<015>	Study Area Name	NEW FLORENCE TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: NEW FLORENCE TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/22/2015
Printed name of Authorized Officer: Garrin Bott	
Title or position of Authorized Officer: General Manager	
Telephone number of Authorized Officer: 2085482345 ext.	
Study Area Code of Reporting Carrier: 421927	Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	421927
<015> Study Area Name	NEW FLORENCE TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035> Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext .
<039> Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer: ext .	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent: ext .	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

[illegible]

[illegible]

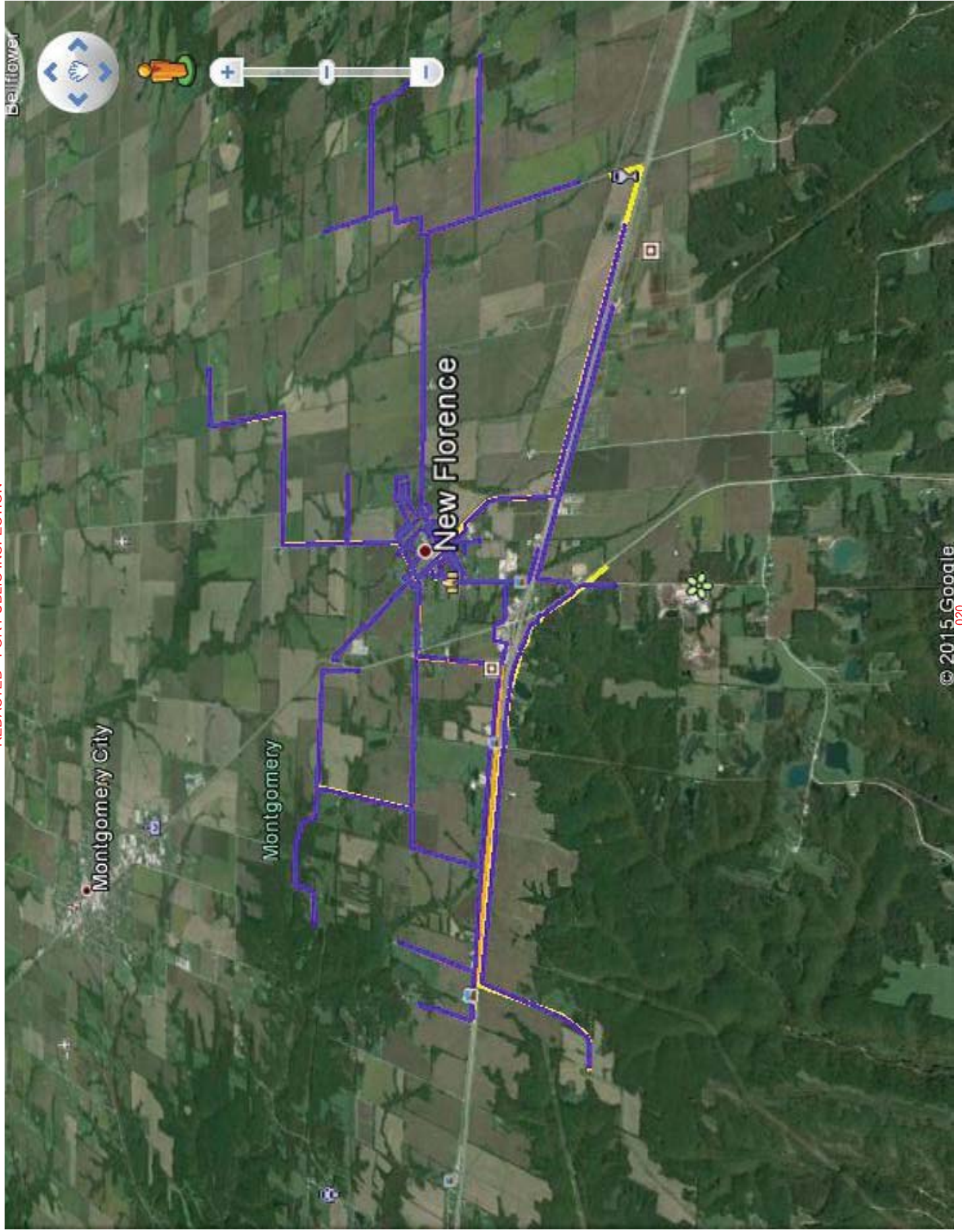
New Florence Telephone Company

State: MISSOURI

Study Area: 421927

Five Year Service Quality Improvement Plan Progress Report





New Florence complies with the service standards of the state of Missouri as promulgated in Missouri regulations 4 CSR 240 Chapters 32 and 33 (even though compliance with these regulations as been waived by the Missouri Public Service Commission). The Company is committed to providing the highest quality service to its customers.

Pursuant to 47 C.F.R. § 54.313(a)(6) and/or 47 C.F.R § 54.422(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) New Florence Telephone meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to New Florence Telephone's central and or remote office(s) by use of fixed generator and batteries that provide it with XX hours of emergency power service. In addition, New Florence Telephone's field electronics have 4-6 hours of back-up power by use of fixed/mobile generators and batteries. New Florence Telephone has no SONET technology in its network. New Florence Telephone has no redundant paths within its network to provide for the capability to reroute traffic. New Florence Telephone has equipped its remote offices/or field gear with Emergency Stand Alone technology that will provide for call completion and access to 911 in emergency situations. New Florence Telephone is capable of managing traffic spikes resulting from emergency situations.

Response to Line 1000
New Florence Telephone Company
Study Area 421927

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) New Florence Telephone Company ("NF") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. NF's current total local end-user rate¹ of \$22.33 (which includes a local fee of \$0.75, mandated state fees of \$0.08 and mandatory extended are service charges of \$0.00) is not above the standard deviation as specified in the USF/ICC Transformation Order.²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

**NEW FLORENCE TELEPHONE COMPANY
LIFELINE ASSISTANCE PROGRAM**

The Lifeline Assistance Program is a plan that assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies to a single telephone line at the applicant's principal place of residence. Qualified applicants monthly local exchange service rate may be reduced by up to \$12.75.

Eligibility will be based on participation in a qualifying program. For more information about Lifeline Assistance you may contact us at 573-835-2997, visit the office located at 101 N Main St., New Florence, MO or visit our website <http://www.newflorence.com>.

You must prove eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in a qualifying program.

Benefits take effect when proof of eligibility is received and will be reviewed periodically. Benefits will be discontinued when you no longer participate in the qualifying program or do not provide proof of eligibility when requested. Customers no longer eligible **must** notify their service provider.

Being a Lifeline customer does not protect you from being disconnected if you fail to pay your telephone bill.

Lifeline discounts cannot be applied to an outstanding balance owed to your phone company.

Lifeline can only be applied to one telephone line per household.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES

CONSOLIDATED FINANCIAL STATEMENTS
(With unconsolidated amounts for 2013)

DECEMBER 31, 2014

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED FINANCIAL REPORT
DECEMBER 31, 2014

(With unconsolidated amounts for 2013)

INDEPENDENT AUDITOR'S REPORT	Page 1-2
CONSOLIDATED FINANCIAL STATEMENTS	
Consolidated balance sheet	3-4
Consolidated statements of operation	5
Consolidated statement of changes in stockholders' equity	6
Consolidated statement of cash flows	7-8
Notes to consolidated financial statements	9-19
SUPPLEMENTAL INFORMATION	
Independent auditor's report on supplemental information	20
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INDEPENDENT AUDITOR'S REPORT

To the Board of Directors
New Florence Telephone Company
New Florence, Missouri

We have audited the accompanying consolidated financial statements of New Florence Telephone Company (a Missouri corporation) and Subsidiaries, which comprise the consolidated balance sheet as of December 31, 2014, and the related consolidated statements of income, stockholder's equity and cash flows for the year then ended, and the related notes to the financial statements. We have also audited the accompanying financial statements of New Florence Telephone Company, which comprise the balance sheet as of December 31, 2013, and the related statements of income, retained earnings, stockholder's equity, and cash flows for the year then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United State of America and the standards applicable to the financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we express no such opinion. An

audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of New Florence Telephone Company and Subsidiaries at December 31, 2014, and the results of its operations and its cash flows for the year then ended in conformity with accounting principles generally accepted in the United States of America. Also, in our opinion, the 2013 financial statements present fairly, in all material respects, the financial position of New Florence Telephone Company as of December 31, 2013, and the results of its operations, stockholder's equity, and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

GAO Reporting

In accordance with *Government Auditing Standards*, we have also issued a report dated April 4, 2015, on our consideration of New Florence Telephone Company and Subsidiaries' internal control over financial reporting, and our tests of their compliance with certain provisions of laws, regulations, contracts and grant agreements. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* and should be read in conjunction with this report in considering the results of our audits.

Wiggins & Co., PC

Brigham City, Utah
April 4, 2015

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEET
DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)

	<u>2014</u>	<u>2013</u>
ASSETS		
Current assets		
Cash and cash equivalents		
Due from subscribers and agents, less allowance for doubtful accounts of \$13,150 and \$350		
Accounts receivable-affiliates		
Materials and supplies		
Prepaid expenses		
Total current assets		
Other assets		
Deferred income taxes		
Unamortized loan costs		
Goodwill		
Total other assets		
Property, plant, and equipment		
Operating plant:		
Plant under construction		
Plant in service		
Accumulated depreciation		
Total operating plant		
Non-operating plant:		
Telephone plant acquisition adjustment		
Accumulated amortization		
Non-regulated plant in service		
Accumulated depreciation		
Total non-operating plant		
Total property, plant, and equipment		
Total assets		

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEET (Continued)
DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)

	<u>2014</u>	<u>2013</u>
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities		
Accounts payable		
Accounts payable-affiliates		
Customer deposits		
Accrued expenses		
Income tax payable		
Current portion of long-term debt		
Total current liabilities		
Long-term liabilities		
Deferred income taxes		
Long-term debt, net		
Total long-term liabilities		
Total liabilities		
Stockholders' equity		
Common stock, no par value, 600 shares authorized, 100 issued and outstanding		
Additional paid in capital		
Retained earnings		
Treasury stock, 177 shares, recorded at cost		
Total stockholders' equity		
Total liabilities and stockholders' equity		

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENT OF INCOME
FOR THE YEARS ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)

	2014	2013
Operating revenue		
Local network		
Network access		
Billing and collection		
Miscellaneous		
Total operating revenue		
Operating expenses		
Plant specific		
Plant nonspecific		
Customer operations		
Corporate operations		
Depreciation		
Total operating expenses		
Operating taxes		
Income taxes (benefit)		
Other operating taxes		
Total operating expenses and taxes		
Operating income (loss)		
Non-operating revenue (expense)		
Other income (loss)		
Non-regulated income (expense)		
Income taxes (expense) benefit		
Non-operating income (loss)		
Net income (loss) before fixed charges		
Fixed charges		
Net income (loss)		

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)

	Common Stock	Additional Paid in Capital	Retained Earnings	Treasury Stock	Total
Balance, December 31, 2012	18,851	21,565	252,556	(169,452)	159,617
Net income (loss)					
Balance, December 31, 2013					
Proceeds from contributed capital					
Net income (loss)					
Balance, December 31, 2014	\$				

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)

	2014	2013
Cash flows from operating activities		
Net income (loss)		
Adjustments to reconcile net income to net cash provided (used) by operating activities		
Depreciation and amortization on non-regulated property		
Amortization of loan costs		
Depreciation and amortization		
Deferred taxes		
Bad debt reserve		
Changes in assets and liabilities		
Due from customers and agents		
Accounts receivable-affiliates		
Materials and supplies		
Prepaid expenses		
Accounts payable		
Accounts payable-affiliates		
Customer deposits		
Accrued expenses		
Income tax payable		
Net cash provided (used) by operating activities		
Cash flows from investing activities		
Purchase of goodwill		
Purchase of capital items		
Purchase of non-regulated assets		
Purchase of investments in affiliates		
Net cash provided (used) by investing activities		

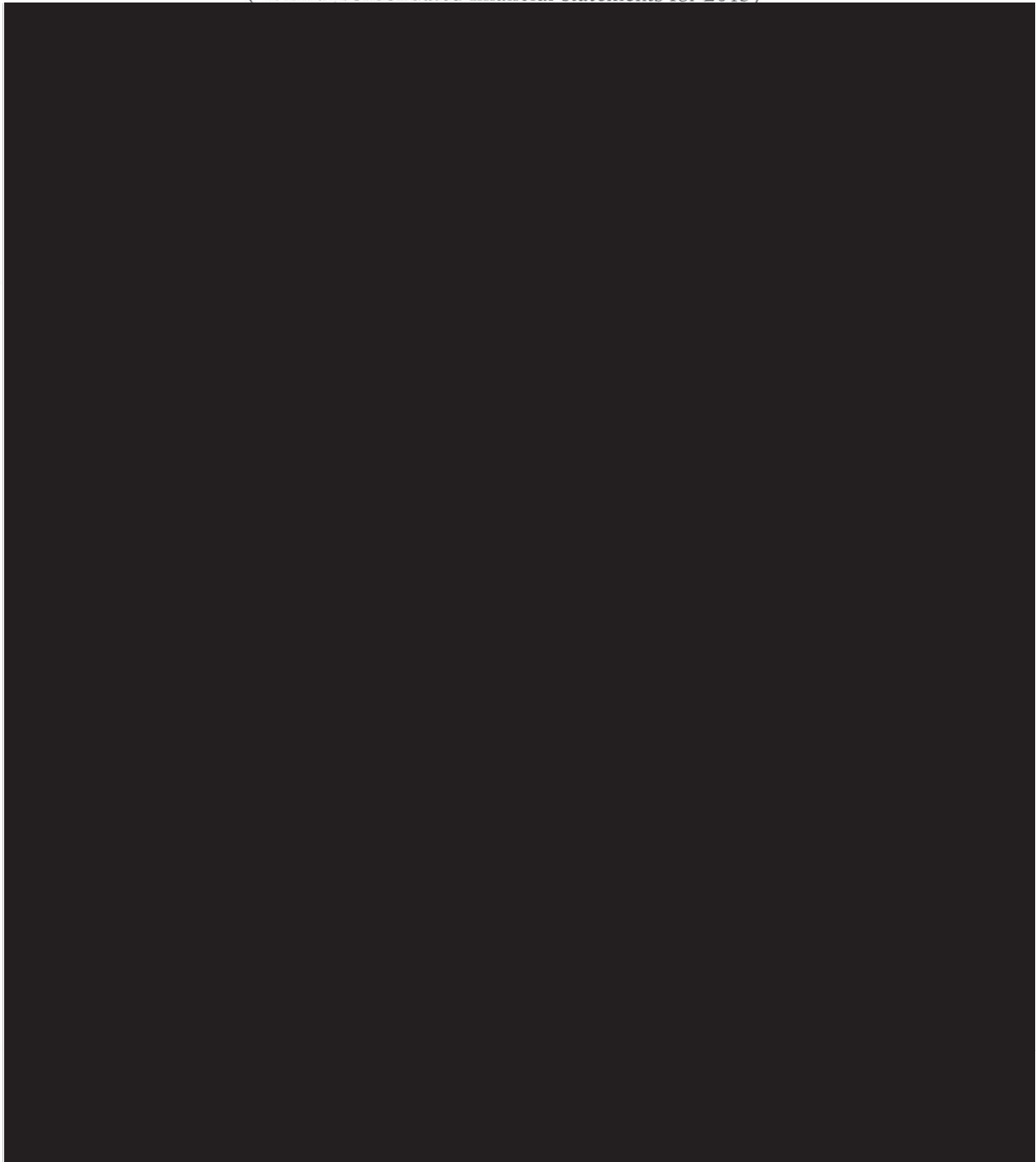
The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATED STATEMENT OF CASH FLOWS (Continued)
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)

	2014	2013
Cash flows from financing activities		
Payments of long-term debt		
Payments on short-term shareholder loans		
Proceeds from issuance of long-term debt		
Payment of loan costs		
Proceeds from contributed capital		
Net cash provided (used) by financing activities		
Net increase (decrease) in cash and cash equivalents		
Cash and cash equivalents, beginning		
Cash from purchase of affiliated companies		
Cash and cash equivalents, ending		
Cash paid during the year for:		
Interest		
Income taxes		

The accompanying notes are an integral part of these financial statements.

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



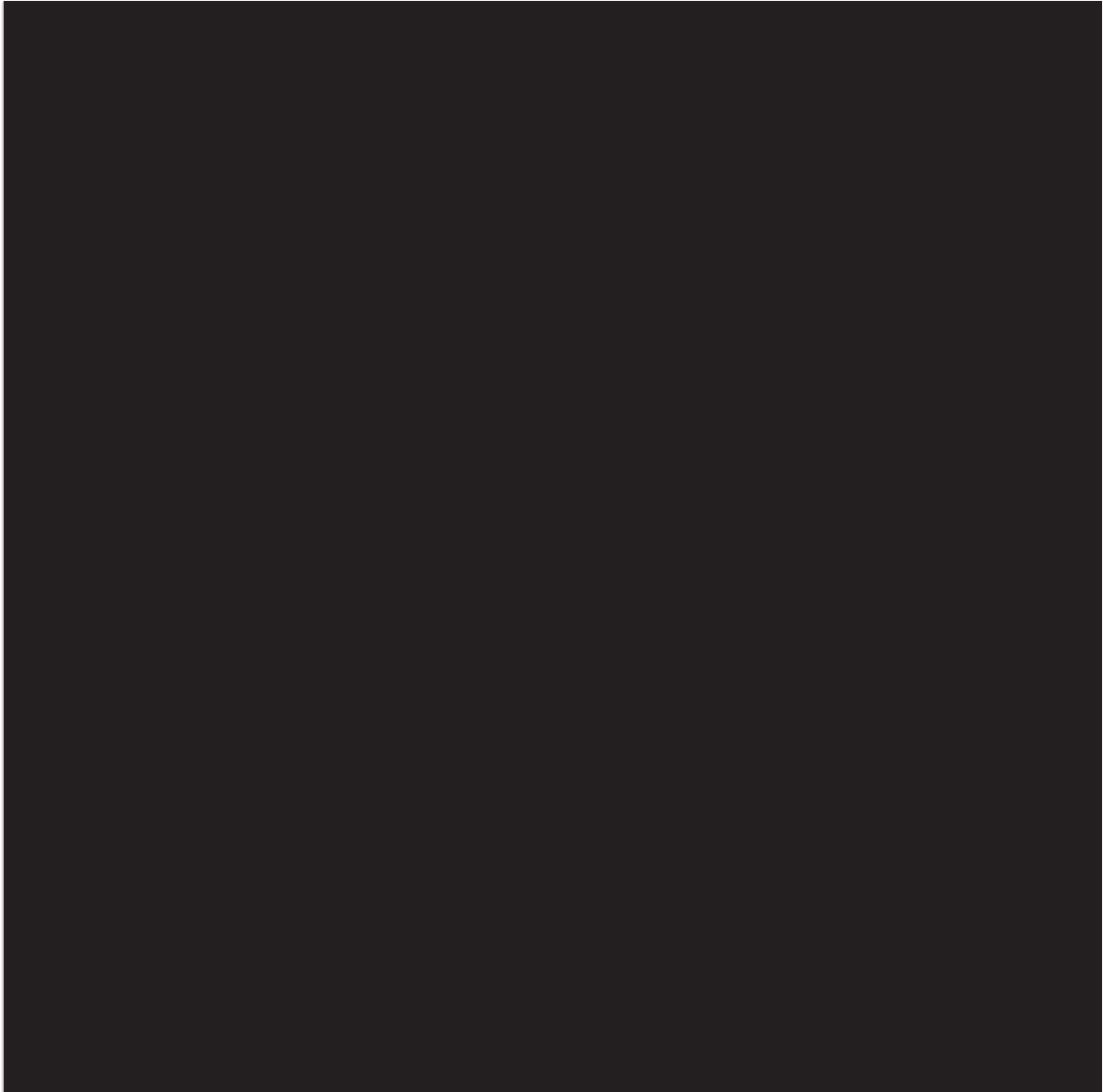
NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)



NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2014
(With unconsolidated financial statements for 2013)





INDEPENDENT AUDITOR'S REPORT ON SUPPLEMENTAL INFORMATION

Board of Directors
New Florence Telephone Company and Subsidiaries
New Florence, Missouri

Our report on our audit of the consolidated financial statements of New Florence Telephone Company and Subsidiaries, for the year ended December 31, 2014, appears on pages 1-2. That audit was made for the purpose of forming an opinion on the consolidated financial statements taken as a whole. The supplemental information consisting of the consolidating balance sheet at December 31, 2014, and consolidating statements of income and retained earnings, and cash flows of New Florence Telephone Company and Subsidiaries for the year then ended is presented for purposes of additional analysis of the 2014 consolidated financial statements, rather than to present financial position, results of operations, and cash flows of the individual companies. Such information has been subjected to the auditing procedures applied in the audits of the consolidated financial statements, and in our opinion, is fairly stated in all material respects in relation to the consolidated financial statements taken as a whole.

Wiggins & Co., PC

Brigham City, Utah
April 4, 2015

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING BALANCE SHEET
DECEMBER 31, 2014

	New Florence Telephone Company	New London Telephone Company	Orchard Farm Telephone Company	The Stoutland Telephone Company	Eliminations	Total
ASSETS						
Current assets						
Cash and cash equivalents						
Due from customers and agents						
less allowance for doubtful						
accounts of \$13,150						
Accounts receivable-affiliates						
Materials and supplies						
Prepaid expenses						
Total current assets						
Other assets and investments						
Investment in affiliates						
Deferred income tax						
Unamortized loan costs						
Goodwill						
Total other assets and						
investments						
Property, plant, and equipment						
Operating plant:						
Plant under construction						
Plant in service						
Total operating plant						
Accumulated depreciation						
Total net operating plant						
Non-operating plant						
Telephone plant acquisition						
adjustment						
Accumulated depreciation						
Non-regulated plant in service						
Accumulated depreciation						
Total net non-operating plant						
Total property, plant, and						
equipment, net						
Total assets						

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING BALANCE SHEET (continued)
DECEMBER 31, 2014

	New Florence Telephone Company	New London Telephone Company	Orchard Farm Telephone Company	The Stoutland Telephone Company	Eliminations	Total
LIABILITIES AND STOCKHOLDERS' EQUITY						
Current liabilities						
Accounts payable						
Accounts payable-affiliates						
Customer deposits						
Accrued expenses						
Income taxes payable						
Current portion of long-term debt						
Total current liabilities						
Other liabilities						
Deferred income taxes						
Long-term debt, net						
Total other liabilities						
Total liabilities						
Stockholders' equity						
Common stock						
Additional paid in capital						
Treasury stock						
Retained earnings						
Total stockholders' equity						
Total liabilities and stockholders' equity						

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING STATEMENT OF INCOME AND RETAINED EARNINGS
FOR THE YEAR ENDED DECEMBER 31, 2014

	New Florence Telephone Company	New London Telephone Company	Orchard Farm Telephone Company	The Stoutland Telephone Company	Eliminations	Total
Operating revenue						
Local network						
Network access						
Billing and collecting						
Miscellaneous						
Total operating revenue						
Operating expenses						
Plant specific						
Plant nonspecific						
Customer operations						
Corporate operations						
Depreciation and amortization						
Total operating expenses						
Operating taxes						
Income taxes (benefit)						
Other operating taxes						
Total operating expenses and taxes						
Operating income						
Non-operating revenue (expense)						
Other income (expense)						
Management fees						
Non-regulated income (expense)						
Income from subsidiary						
Income tax benefit (expense)						
Income available for fixed charges						
Fixed charges - interest on long-term debt						
Net income						
Retained earnings/member equity, beginning of year						
Retained earnings/member equity, end of year						

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED DECEMBER 31, 2014

	New Florence Telephone Company	New London Telephone Company	Orchard Farm Telephone Company	The Stoutland Telephone Company	Eliminations	Total
Cash flows from operating activities						
Net income (loss)						
Adjustments to reconcile net income to net cash provided (used) by operating activities						
Amortization of loan costs						
Depreciation and amortization on miscellaneous physical property/nonoperating property included in other expense						
Depreciation and amortization						
Deferred taxes						
Income from subsidiaries						
Changes in assets and liabilities						
Due from customers and agents						
Accounts receivable-affiliates						
Materials and supplies						
Prepaid expenses						
Accounts payable						
Accounts payable-affiliates						
Customer deposits						
Accrued expenses						
Income taxes payable						
Net cash provided (used) by operating activities						
Cash flows from investing activities						
Purchase of goodwill						
Purchase of capital items						
(Purchase of) proceeds from non-regulated assets						
Proceeds from (purchase of) investments in affiliates						
Net cash provided (used) by investing activities						

NEW FLORENCE TELEPHONE COMPANY AND SUBSIDIARIES
CONSOLIDATING STATEMENT OF CASH FLOWS (continued)
FOR THE YEAR ENDED DECEMBER 31, 2014

	New Florence Telephone Company	New London Telephone Company	Orchard Farm Telephone Company	The Stoutland Telephone Company	Eliminations	Total
Cash flows from financing activities						
Payments on long-term debt						
Issuance of long-term debt						
Payment of loan costs						
Proceeds from contributed capital						
Net cash provided (used) by financing activities						
Net increase (decrease) in cash and cash equivalents						
Cash and cash equivalents, beginning						
Cash and cash equivalents, ending						
Cash paid during the year for:						
Interest						
Income taxes						
Noncash transactions:						
None						



INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL
REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT
OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH *GOVERNMENT
AUDITING STANDARDS*

The Board of Directors
New Florence Telephone Company and Subsidiaries
New Florence, Missouri

We have audited the consolidated financial statements of New Florence Telephone Company and Subsidiaries as of and for the years ended December 31, 2014, and have issued our report thereon dated April 4, 2015. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America.



